

Swimming Pool Drain, Acid Washing, and Tile Cleaning Disclosure Statement and Acknowledgement

**Arizona Mirage LLC
Pool Service and Repairs
PO Box 7835
Surprise, AZ 85374**

**SWIMMING POOL DRAIN, ACID WASHING, AND TILE CLEANING DISCLOSURE STATEMENT AND
ACKNOWLEDGMENT**

(Rev. 05/31/22)

DRAINING AND/OR ACID WASH TREATMENT OF A SWIMMING POOL’S FINISH ARE MAINTENANCE PROCEDURES THAT MAY BE NEEDED PERIODICALLY THROUGHOUT THE LIFETIME OF A SWIMMING POOL. HOWEVER, SINCE THESE PROCEDURES INVOLVE DRAINING THE SWIMMING POOL AND APPLYING CHEMICALS TO THE PLASTER, THERE ARE CERTAIN RISKS INVOLVED NOT NORMALLY ASSOCIATED WITH DAY-TO-DAY MAINTENANCE PROCEDURES AND WHICH ARE NOT WITHIN THE CONTROL OF THE POOL SERVICE PERSON/COMPANY.

THE PURPOSE OF THIS STATEMENT IS TO PROVIDE YOU, THE CUSTOMER, WITH ADDITIONAL INFORMATION CONCERNING THESE PROCEDURES AND INFORM YOU OF SOME OF THE RISKS INVOLVED AND OF WHAT THE TYPICAL RESULTS OF SUCH PROCEDURES ARE.

Draining: (Homeowner Initials or N/) **(Homeowner Initials or N/A)**

Periodic draining of swimming pool water is a maintenance practice that is performed to remove water that has become hard or laden with excessive minerals, or to perform needed repairs to a pool. Normally, removal of water from a pool causes no problems. However, there are a few things that can happen of which you should be aware. When the water is removed, the pool **may** rise out of the ground, a condition often times caused by hydrostatic pressure (i.e., too much moisture in the soil). Once exposed to the air, tile may fall off the pool, the plaster can shrink, expand, crack, blister, flake or pop off, etc. These problems do not normally occur, and are beyond the control of the person who has simply **“drained the water.”** However, the possibility of these problems can be reduced by not draining the pool during the wetter times of the year or leaving the pool empty for more than 48 hours during hot or dry weather before refilling. Repairs that require the draining of a pool should be made as quickly as possible and the pool refilled as soon as possible.

In order for Arizona Mirage LLC to drain the pool we will need access to the sewer cleanouts (note: cannot be septic) which are normally located in the front yard. Home owner must be able to locate these and show them to technician. Arizona Mirage LLC is not responsible for clogged cleanouts. Home Owner **MUST** be **HOME** during draining to notify technician if any water is backing up into the home.

TILE CLEANING: **(Homeowner Initials or N/A)**

Many pools require tile cleaning maintenance due to hard water **buildup (calcium)**. This requires the pool to be drained just below the tile line, or in some cases, completely draining the pool. The best way to get rid of buildup is by having the tile calcium line media blasted. This is a soft, water-soluble media and air mixture that will blast away calcium. Depending on pool tile age, also type of pool tile will determine whether or not **BLASTING** will burn or etch the tile. Sometimes older pool tile with heavy buildup, blasting will not eliminate all Calcium. Even with sealers and completely cleaning tile calcium off, there will always be a constant ghost like line. This is due to where your pool water line always sits.

To hide the buildup line or to stop quick buildup we suggest rising water line up by half inch at a time. There is never a guarantee **MEDIA BLASTING** will eliminate all the buildup you may have.

Acid Washing/Acid Treatments/Chlorine Bath: **(Homeowner Initials or N/A)**

The decision to use acid procedures to remove stains and mineral buildup from a pool’s surface should be very carefully considered. Under most circumstances staining or mineral buildup takes many months or years



to accumulate. While acid treatments are recognized as a common procedure for removal, there are several problems that **MAY** occur. The process of applying acid to plaster surfaces may cause the surface to etch, become rough or expose the aggregate in the plaster mix. To what degree this occurs depends on the concentration of acid, the temperament of the stain being removed, and the quality and condition of the plaster itself. In some cases, cracking, thinning or delamination of the tile and plaster could be a preexisting condition and is beyond the control of the acid wash applicator. Consideration should be given to the experience and recommendation of the applicator and if you have any doubts, seek a second opinion and/or additional information. An evenly colored, smooth texture after an acid procedure is a totally unrealistic expectation. The stains most likely took a long period of time to develop, and could be **EMBEDDED** deeply into the plaster material. At best the consumer can expect the pool's appearance to look "**Brighter**" than before, with some stains remaining. Sanding will aid in the restoration of the pool's surface texture.

BY SIGNING IN THE PLACE INDICATED BELOW YOU ARE ACKNOWLEDGING THAT YOU HAVE READ AND UNDERSTOOD THE RISKS AND OTHER INFORMATION DISCLOSED ABOVE, THAT THE ABOVE LISTED PROBLEMS MAY OCCUR AND THAT COMPLETE REMOVAL OF ALL STAINS IS NOT GUARANTEED NOR REPRESENTED.

Homeowner Name Print:

Customer Phone Number:

Homeowner onsite at Start of Job: ▼

Homeowner Signature:

Location Address:

City: **State:** **Zip:**

Date: Text

Clean out's location:

Technician / TRUCK# (to be completed at job site): /

X _____



Signature Certificate

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This audit trail report provides a detailed record of the online activity and events recorded for this contract.